

COVID-19 Newsletter

May 22, 2020

Volume 1, Number 9



We Are in This Together

This has truly been a remarkable spring. We celebrated National Hospital Week while working through one of the most challenging times in our hospital's history and we are now opening UMC's 3rd floor COVID unit. While I know that the flurry of activity during the last couple of months may seem like a blur to many of us, the results generated by the UMC team have been nothing short of amazing.

As we continue to prepare for a surge in COVID-19 patients, our team has come together to accomplish impressive tasks while on an accelerated timeline. Our combined dedication, along with new additional resources allow us to take care of more patients and better serve our community.

Congratulations to all for this accomplishment. The entire staff is doing an outstanding job.

In addition to the added resources on the 3rd floor, you will notice some new procedural changes as well. We have instituted a screening process for all employees and visitors entering UMC. As you enter the building, we will be taking temperatures and asking a few questions to ensure that all who enter are free of COVID-related symptoms.

Anyone with a fever or symptoms will be directed to see their primary care physician for a follow-up. If you know you have a fever or any of the tell-tale symptoms, please notify your supervisor and avoid coming to the hospital.

While I know that there is constant change around us, these updated procedures are designed to keep us healthy and to best position UMC for an expected increase in coronavirus patients. Your cooperation, teamwork, and efforts to take care of your own health are greatly appreciated.

As we say-we are all in this together-and it was that spirit that made this recent National Hospital week memorable. Thank you, for all of your hard work and dedication to the UMC mission.

Stay Safe!

Colene Y. Daniel

A handwritten signature in blue ink, appearing to read 'Colene Y. Daniel'.

Chief Executive Officer

In this Issue:

01. Message from the CEO

02. Employee Screening Process

03. Testing Update

04. Thank You to Our Donors

05. Administrative Updates

06. Wear Your Mask

07. Heroes Work Here!

08 - 09. Community Resources

10. DC COVID-19 Numbers

11. UMC in The News

1310 Southern Ave. SE
Washington, DC 20032
202-574-6000
Unitedmedicaldc.com



OFFICE OF HUMAN RESOURCES

MEMORANDUM

To: All UMC Employees, Contractors, and Consultants

From: Trenell Bradley, Director of Human Resources

A handwritten signature in black ink, appearing to be "Trenell Bradley", written over the printed name.

CC: 1199 SEIU, DCNA, USFPO

Re: Employee Health Screening

Date: May 20, 2020

In response to the COVID-19 pandemic, UMC will begin implementing a screening process effective **Friday, May 22, 2020**. This is a precautionary measure to reduce the spread of the virus and protect UMC employees, patients, residence, and visitors.

The process outlined below pertains to all employees, consultants, and contractors:

- All employees and contractors **must** enter the building in one of three entrances:
 1. Main Entrance
 2. Medical Office Building (MOB)
 3. Employee/Security Entrance (ground floor)
- Upon entry, all entrants will be asked a series of COVID – 19 related questions and have their temperatures checked. Employees should account for the screening in their daily commute and arrival time.
- Any employee who displays symptoms of COVID – 19 or other illnesses **will not** be allowed to work that day (i.e. temperature of 100 degrees Fahrenheit or higher, cough, shortness of breath etc...) and required to contact their healthcare provider for evaluation. Consistent with UMC policy, employees may be required to receive authorization to return to work. Employees who are sick, should follow UMC/Department call –in procedures.
- Employees will be required to use the appropriate available leave. In addition, employees who have been sent home because of COVID – 19 symptoms or other illness, must inform their supervisor immediately.

Please remember to adhere to the COVID-19 protocols already in place, and remain home if you are ill or experiencing a fever.

This process will remain in place throughout the duration of the pandemic. Thank you again for your tireless efforts on the front lines of this pandemic.

Stay Safe

As the District of Columbia's only public hospital, we all have a heightened responsibility to prevent the spread of COVID-19 **whether on/or off duty**. Thus, please continue to adhere to the safety, shut-in, and social distancing mandates in effect throughout the region. **Additional options for testing are now available, please see below for details.**

✓ YES



Maintain at least **6 feet** between you and others outside your family unit



After returning home, **wash hands** with soap and water for at least 20 seconds

X NO



Congregating in groups of **10 or more**



Team sports or sports requiring sharing of equipment



Close contact with individuals outside your family unit

Stay-At-Home Order

The District's Stay-At-Home Order is extended through **June 8, 2020.**

SYMPTOMS OF CORONAVIRUS (COVID-19)

People with COVID-19 have had a wide range of symptoms reported - ranging from mild symptoms to severe illness.

These symptoms may appear 2-14 days after exposure to the virus:



Cough



Fever



Headache



New Loss of Taste or Smell



Repeated Shaking with Chills



Sore Throat



Shortness of Breath or Difficulty Breathing



Muscle Pain

CORONAVIRUS.DC.GOV



DC HEALTH
GOVERNMENT OF THE DISTRICT OF COLUMBIA

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DC MURIEL BOWSER, MAYOR



Howard University Hospital testing site located in Ward 7

4414 Benning Rd., NE,
Suite 2400

NEW THIS WEEK:

Howard University Hospital Testing Site

10 a.m. to 2 p.m.

Tuesdays and Thursdays

To make an appointment, call



202-865-2119



COVID-19 Testing Update



Asymptomatic essential workers with known exposure to a confirmed case of COVID-19 can now get

FREE TESTING

COVID-19 Testing Hotline: 1-855-363-0333

CORONAVIRUS.DC.GOV

April 29, 2020



DC HEALTH
GOVERNMENT OF THE DISTRICT OF COLUMBIA

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DC MURIEL BOWSER, MAYOR



THANK YOU!!!!

We are so grateful to the District residents and local businesses who have poured out an overflow of support to UMC through donated meals and/or PPE. Please share expressions of gratitude to the businesses directly or send a note to Toya Carmichael, VP of Public Relations / Corporate Secretary @ Tcarmichael@united-medicalcenter.com. You may also follow UMC on Instagram @unitedmedicaldc.

Donated Meals

Monumental Sports & Entertainment Foundation /
/ FLIK – Washington Wizards /

Off Their Plate / [The Alibi](#) / Compass Rose DC/

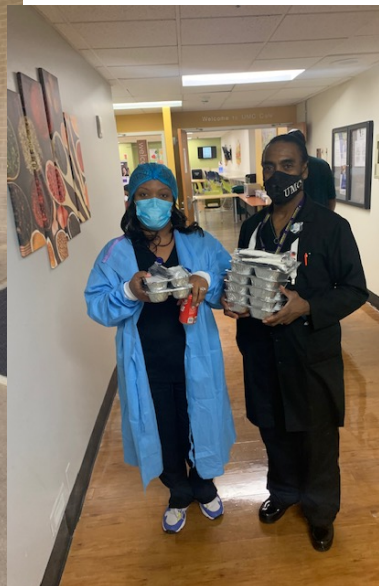
[Embassy of the Federal Republic of Germany](#)

The Embassy of France / Fresh Baguette

Donated PPE

[Zion Church \(Landover Campus\) Pastor Larry Paige](#)

Maurice McClanahan





NOT-FOR-PROFIT HOSPITAL CORPORATION

May 7, 2020

MEMORANDUM

TO: ALL UMC EMPLOYEES, VOLUNTEERS & CONTRACTORS

FROM: Raymond Tu, MD, CMO

Sylvia Clagon, RN Infection Preventionist

A handwritten signature in blue ink, reading "Sylvia Clagon", is written over the printed name.

RE: GUIDANCE FOR UNIVERSAL MASKING IN THE HEALTHCARE SETTING

To reduce COVID-19 transmission to patients, employees, family members, and the community by requiring all UMC Employees, Volunteers and Contractors ("Staff") at this Facility to wear facemasks during the time the DC Health Directive Policy in accordance with the Mayor's Order 2020-063 recommendations related to universal masking is in effect.

The hospital requires all Staff to properly wear a facemask while in the health care facility. Facility is the main hospital, the medical office building and alternative setting where patient care services are provided (i.e. the outdoor PODS).

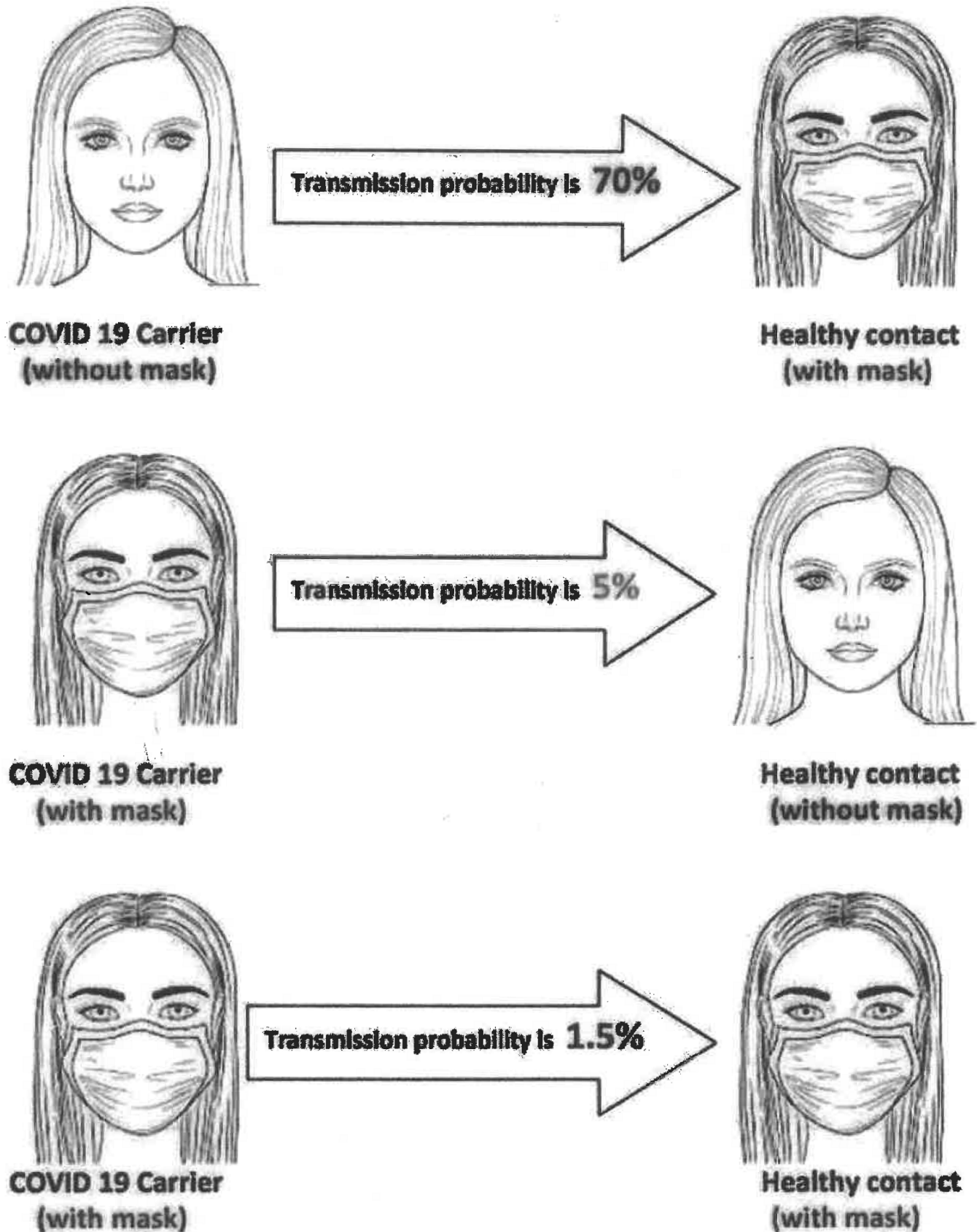
For Facility employees, medical staff members, facemasks shall be provided free of charge at your assigned work area. Contractors and Volunteers are required to provide their own facemask.

The Chief Medical Officer will provide written notification when this policy is no longer effective.

Reference: Coronavirus 2019 (COVID-19): Guidance for Universal Masking and Healthcare Personnel Monitoring Restriction and Return to Work. DC Health. Update April 25, 2020.

Put Your Mask On!

Wearing a mask whether on or off duty greatly reduces your risk of infection!



PLEASE REFUSE TO RELATE CLOSELY WITH ANYONE NOT WEARING A FACE MASK.

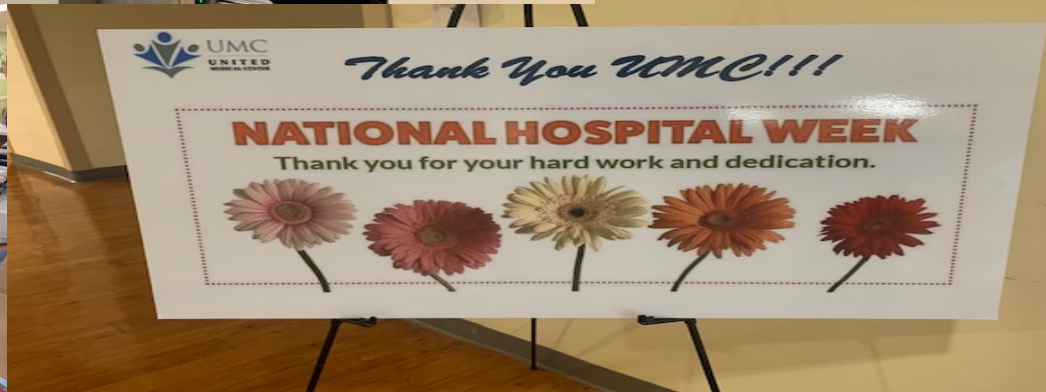
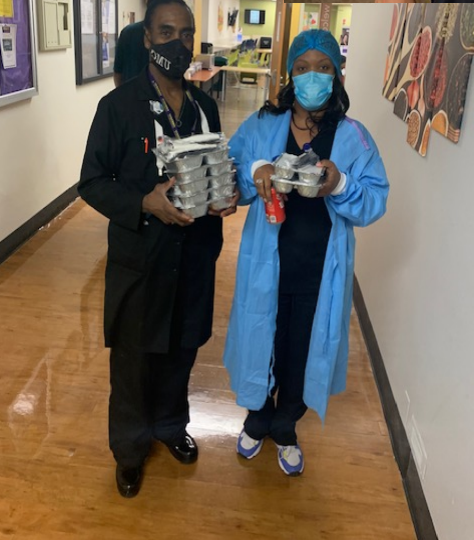
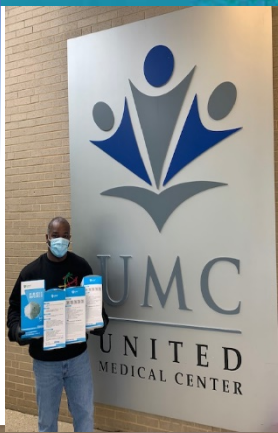
ANY TYPE OF FACEMASK WILL DO



THANK YOU

HEROES WORK HERE!!

We hope you enjoyed National Hospital Week! Congratulations to all the contest winners. Thank you team, you are the lifeblood of our operation and we could not do this without you.





Community Resources

The Hospital Board of Directors and Executive Leadership Team recognizes that you are more than an employee and that as much as you care for our patients, staff, and visitors, you must also care for your families at home.

Transportation

Uber has partnered with DCHA to provide free transportation for health care workers. Managers, please share the attached documents with your employees and post them in your break rooms.

Program Details:

- Each week employees can access the Uber promo code via the following link: <https://r.uber.com/cdTeela5IW>
- Once downloaded employees can use their Uber account as they normally would, and the credits will automatically apply
- Rides are valid from 9 pm - 1 am every day and 5 am - 8 am on weekends
- Trips must begin or end at UMC hospital entrance
- Each trip is valid for up to \$25; balance owed by each passenger
- Health care workers are required to show their hospital badge and wear a face mask when ride sharing
- A new promo link will be provided every Monday by Noon using the link: <https://r.uber.com/cdTeela5IW>.

If you have questions, contact Pam Whiting in Human Resources at extension 6079.

Valid for all DCHA member hospitals
Trips must begin or end at a DC hospital entrance

Uber

Contact Your HR Department For Details

DCHA
District of Columbia Hospital Association

- Promotion ends June 15, 2020 or after the use of 20,000 trips.
- Promotion code valid in DC, Maryland and Northern Virginia.
- Each trip valid for up to \$25; balance owed by passenger.
- Health care workers are required to show their hospital badge and wear a face mask when ride sharing.

All UMC Employees have access to [GuidanceResources](#) (UMC Web ID: EAPComplete) or by dialing 1-877-595-5284. Guidance Resources provides information for personal and work-life issues including:

Confidential Counseling - Financial Counseling - Online Will Preparation - Legal Support -Work-Life Solutions (Child-care, college planning, moving & relocation, etc.)

You can access additional mental health support from your respective health plan as well:

CareFirst BlueCross BlueShield

- Available 24/7 soothing music and relaxation videos to help break free from stress, unwind at the end of the day or ease into a restful night of sleep
- Yoga and meditation videos
- Airplay functionality using AppleTV
- Relax 360° can be viewed in virtual reality experience
- Visit carefirst.com/sharecare to register

Visit <https://individual.carefirst.com/individuals-families/about-us/coronavirus-resource-center.page> for additional information on resources related to COVID-19.

Maryland Residents: For the latest updates visit:
<https://coronavirus.maryland.gov/> or

County	Telephone #		Telephone #
Charles County	301-609-6900		301-932-2222
Montgomery County	240-777-1741		240-777-4000
Prince George's County	301-883-7834 301-883-7879		301-883-4748 301-883-7879

Virginia Residents: For the latest updates visit:
<http://www.vdh.virginia.gov/surveillance-and-investigation/novel-coronavirus/> or

County	Telephone #	County	Telephone #
Arlington County	703-228-5580	Fairfax County	703-534-8343 703-569-1031 703-246-7100 703-704-5203
Alexandria County	703-746-4996	Prince William County	703-792-7300



For the latest information on the District Government's response to COVID-19 (Coronavirus), please visit coronavirus.dc.gov.

Cases as of May 14, 2020

	Total Number Positives	Percent
All	7893	100
Race		
Unknown	926	12
American Indian/Alaska Native	22	<1
Asian	101	1
Black/African American	3683	47
Native Hawaiian/Pacific Islander	16	<1
Other/Multi-Racial	1869	24
White	1232	16
Ethnicity		
Unknown	1309	21
Hispanic or Latinx	1624	22
NOT Hispanic or Latinx	3938	58

UMC IN THE NEWS– May 15 - May 22, 2020

UMC Staff are reminded to direct **ALL MEDIA INQUIRIES** to Toya Carmichael, VP of Public Relations @Tcarmichael@united-medicalcenter.com.



The Not-For-Profit Hospital Corporation commonly known as United Medical Center ("UMC") in the news:

May 20, 2020, [Why My Community Suffering More COVID 19](#), Malika Fair, MD, MPH, Senior Director, Health Equity Partnerships & Programs

May 21, 2020, [D.C.-Area Hospital Workers Say They Need Hazard Pay, More Protective Gear](#), Martha Barthel, WAMU 88.5

May 21, 2020, [The Not-for-Profit Hospital Corp. Donation to Support Hospital's COVID-19 Response Effort](#)

