

General Board Meeting

Date: February 1, 2019

Location: Conference Rooms 2/3

2019 BOARD OF DIRECTORS

LaRuby Z. May, Chairman
Dr. Malika Fair, Vice-Chair
Matthew Hamilton, CEO
Brenda Donald
Girume Ashenafi
Velma Speight
Dr. Dennis Haghighat
Millicent Gorham
Dr. Konrad Dawson
Wayne Turnage
Angell Jacobs
Jackie Bowens
Dr. Corder



OUR MISSION

United Medical Center is dedicated to the health and well-being of individuals and communities entrusted to our lives.

OUR VISION

UMC is an efficient, patient-focused provider of high-quality of healthcare the community needs.

UMC will employ innovative approaches that yield excellent experiences.

UMC will improve the lives of District residents by providing high value, integrated and patient-centered services.

UMC will empower healthcare professionals to live up to their potential to benefit our patients.

UMC will collaborate with others to provide high value, integrated and patient-centered services.



NFPHC Board of Directors General Meeting Friday, February 1, 2019

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Finance	CommitteeTa	b 2



THE NOT-FOR-PROFIT HOSPITAL CORPORATION BOARD OF DIRECTORS NOTICE OF PUBLIC MEETING

LARUBY Z. MAY, BOARD CHAIR

The monthly Governing Board meeting of the Board of Directors of the Not-For-Profit Hospital Corporation, an independent instrumentality of the District of Columbia Government, will convene at 9:00 a.m. on Wednesday, February 1, 2019. The meeting will be held at the United Medical Center, 1310 Southern Ave., SE, Washington, DC 20032 in the Conference Room. Notice of a location, time change, or intent to have a closed meeting will be published in the D.C. Register, posted in the Hospital, and/or posted on the Not-For-Profit Hospital Corporation's website (www.united-medicalcenter.com).

DRAFT AGENDA

- I. CALL TO ORDER
- II. DETERMINATION OF A QUORUM
- III. APPROVAL OF AGENDA
- VIII. COMMITTEE REPORTS

Patient Safety and Quality Finance Committee

- IX. PUBLIC COMMENT
- X. OTHER BUSINESS
 - A. Old Business
 - B. New Business

XI. ANNOUNCEMENTS

NOTICE OF INTENT TO CLOSE. The NFPHC Board hereby gives notice that it may close the meeting and move to executive session to discuss collective bargaining agreements, personnel, and discipline matters. D.C. Official Code §§2 -575(b)(2)(4A)(5),(9),(10),(11),(14).



General Board Meeting

Date: February 1, 2019

Patient Safety and Quality Committee Report

Dr. Malika Fair, Chair



Not-For-Profit Hospital Corporation
Patient Safety & Quality Committee Meeting Agenda

January 29, 2019

Present:

Absent:

Attachments: Joint Commission Acceptance Letter, Nov Patient Safety Committee minutes

Agenda Item	Discussion	Action Item
Call to Order		
Approval of the Agenda		
Discussion		
Meeting	DOH visits/notifications	
Discussion	- ICU Flood	
	- Behavioral Health (2 visits)	
	- SNF Survey	
	- ED Sentinel Event	

- MRI Update
- BHU Bathroom remodel

Standing Reports

- Executive Quality Dashboard (including core measures, sepsis, and SSE)
- Deliveries in ED
- Length of Stay

Regulations & Accreditation (Updates on Plans of Correction Items)

- Medication Reconciliation
- Fluoroscopy/ Bronchoscopy update
- ED/Children's Transfer policy
- Pharmacy & Sterile Processing Department remodel
- ED (Staffing, Behavioral health risk, Peds/OB Mock Drills)
- Sanitation of physical environment (Behavioral health, lab, SPD, ED) Committee Updates (Pharmacy, Infection Control, Safety/EOC, Patient
- Mock Survey in 2019

Safety)

Other Topics

- Medical Office Building medical emergencies
- Hospital Patient Safety Committee



Not-For-Profit Hospital Corporation Patient Safety & Quality Committee Meeting Agenda December 13, 2018

Present: Dr. Fair, Director Gorham, Andrea Gwyn, Dr. Hammad, Shirlitta Cropper, Derrick Lockhart, Ambrose Warren, Dr. December 13, 2018

Absent: Girume Ashenafi

Haghighat, Marcela Maamari

Attachments:, Corrective Action Summary Document, Leapfrog Results, Hospital PS Committee Charter

Agenda Item	Discussion	Action Item
Call to Order	Meeting was called to order at 4:04 PM. Quorum determined by Mike Austin.	
Approval of the	Agenda approved as written	
Agenda		
Discussion	Previous meeting minutes approved	
Meeting		
Discussion	New DOH visits/notifications	
	Behavioral Health: Two incidents, pending DOH final reports	
	SNF Survey: Awaiting survey results. Anticipate DOH's return within 30	
	days of the survey results	

- ED Sentinel Event: Pending Joint Commission call on 1/10/19. All plans of corrections from last August will be brought to the meeting to see what we are missing. It is important this information is available in case questions are asked and in preparation for Joint Commission.
- Transfer Agreement: was being negotiated in the past but needs to be revisited with Children's Hospital.
- MRI: Mold was detected. Plan of action was submitted for the remediation: DOH was notified Project started on 12/6 and was completed on 12/13.

Standing Reports

- Executive Quality Dashboard (including core measures, sepsis, and SSE):
 still in progress:
- Length of Stay majority of cases were awaiting beds in SNF. Applications for waivers have been the main issue.

Regulations & Accreditation (Updates on Plans of Correction Items)

- Medication Reconciliation: Plans to add medication reconciliation as a standard agenda item for hospital-level Patient Safety Committee (PSC)
- Fluoroscopy/ Bronchoscopy update: X-Ray room 1 complete, 3 and 4 still underway
- Pharmacy & Sterile Processing Department remodel: Should be late December. Will move forward with IV room to address flooring concerns. Also considering pharmacy renovation.

- Sanitation of physical environment (Behavioral health, lab, SPD, ED): Staffing has been adequate. Environment of care rounds ongoing.
- Committee Updates (Pharmacy, Infection Control, Safety/EOC, Patient Safety): Ventilator days were 99 days in November and 0 infection. Urinary days with a rate of 0. MRSA 5 cases in the blood present on admission. Hand hygiene rate improved to 87% and hand hygiene event starting in January.
- Mock Survey in 2019: Both internal and external efforts are being worked to conduct a Mock Accreditation Survey within the first quarter of 2019.
- Mock Drills: An ED/OB-related informal drill planned for the end of the year
 Formal drill planned for the first quarter of 2019.

Other Topics

- Medical Office Building medical emergencies: Policy needed to solidify what's already happening. Rapid response is nice gesture but logistically is not working.
- Hospital Patient Safety Committee: hospital-level committee that will help us meet national standards and track trends.
- Leapfrog: our grade is lower because patient satisfaction scores are low and that is the basis of the score if it not completed. Previous UMC grade was F. It may be better to spend time focusing on other patient safety concerns.

Meeting adjourned after 5:47pm



January 10, 2019

Incident:#312654 HCO ID:#472805

Matthew Hamilton CEO Not-for-Profit Hospital Corporation 1310 Southern Ave. SE Washington, District of Columbia 20032

Dear Mr. Hamilton:

Thank you for collaborating with The Joint Commission to reduce the risk of adverse events. We reviewed your root cause analysis and action plan and have found them acceptable.

The next step in the sentinel event process is to ascertain whether Not-for-Profit Hospital Corporation 's planned improvements have been effectively implemented as demonstrated by the measure of success of the measurement period. In order to do this, your organization is required to submit a Sentinel Event Measure(s) of Success (SE-MOS) report, which is due on 5-10-2019.

To access the SE-MOS tool, please log on to your extranet site and locate the Continuous Compliance Tools section. Select the Sentinel Event Activities link to access the instructions for submission.

If you have any questions, contact your Patient Safety Specialist, John Delacruz, at (630) 792-5237. Please have the incident number listed at the top of this letter when you call.

Sincerely,

Lisa Buczkowski, RN, MS

Lex Knizwasa

Associate Director, Sentinel Event Unit Office of Quality and Patient Safety

Division of Healthcare Improvement

cc: Jasmin Hammad



Patient Safety Working Group Meeting Minutes

November 26, 2018

Location: Conference Rooms Two and Three

Members Present:

Manager, Diabetes Center: Ms. Cherrel Christian

PI Coordinator: Dr. Missi Sylvain

IC Liaison: Ms. Shirlitta Warren-Cropper

PI Coordinator: Ms. Leslie Rodney PI Coordinator: Ms. Tracy Follin

Nursing Director, ED: Ms. Teka Henderson Director, Pharmacy: Dr. Maxine Lawson

Director, CCU/Dialysis: Dr. Isabel Shephard VP, Quality & PI: Dr. Jasmin Hammad

VP, Office of Patient Relations: Mr. Anthony Akinlolu

Laboratory Manager: Ms. Alfea Leyva Director of Nursing: Dr. Fay Goode-Vaddy

Director of Security& Safety Srvc: Mr. Derrick Lockhart

ED Supervisor, Patient Access Services: Ms. Sonya King Director, Risk Management: Ms. Cecelia Davis

Director, Med/Surg and Tele: Ms. Doris Onyima
Admin Director, Radiology: Mr. Jean "Vlad" Mabout

Agenda Item	Discussion	Action Item	Status
Purpose	The purpose of the Patient Safety Working Group meeting forum was explained and definitions provided. The intent is to evolve this forum into a Patient Safety Committee.	Develop Charter for Patient Safety	COMPLETE
	Purpose: A culture of patient safety is demonstrated through an organization's commitment to provide safe, high quality care with collaborative teamwork, communication, and effective processes. This commitment must be shared by leadership and staff members at all levels. Organizations with a culture of patient safety acknowledge that medical errors can and will occur and strive to identify and reduce risk before it results in harm. This committee will serve to promote a culture of safety in which errors are identified and reported freely without retribution.	Committee Present Charter for review/ approval by the Patient Safety & Quality Committee	Presented and approved on Dec 13, 2018
	Goal: The goal of this committee is to reduce variability and vulnerability for error in processes. Safety is rooted in the daily operations of the healthcare organization where proactive risk identification, assessment and control are the foundation for safe and effective healthcare.	> Patient Safety Program Policy	IN PROGRES



	of harm to patients Agency for Healthcar 	(IOM): The prevention The Research and Quality The Network: Freedom The Research and Quality The Prevention The Prevention	> Inquire if the CMO would like to be the Chair of this Committee	CMO agreed to be a Co- Chair with another physician
	Ms. Christian noted that a representation and encour ensure Physicians are repfuture meetings.	raged the committee to presented at this forum in	Committee	
Reporting Structure	 Medical Executive 0 Patient Safety and Q 	ng committees: vement Committee (PIC) Committee (MEC) Quality Committee (PSQ)		
Meeting Schedule	The committee will aim to calendar year and will type the fourth Monday.	to meet 10 times within a pically be scheduled for		
Standing Agenda Items	National Patient Safety A listing of the 2019 Hos Safety Goals was discuss appropriate points of con determine compliance wi	pital National Patient ed to determine tact for data collection to	> Identify NPSG POCs	COMPLETÉ
	National Patient Safety Goal	POC	follow up emails to identified	IN PROGRESS
	Identify patients correctly	Patient Access Svc	POCs specifying	
	Improve Staff Communication	Laboratory/Radiology	type of date and	
	Use medicines safety (Medication Reconciliation)	Pharmacy/IT	reporting cycle	
	Use alarms Safely	Biomed		
	Prevent Infection Identify patient safety risks	IPC ED/BHU/RM		
	Prevent mistakes in surgery	OR		



	Adverse Events, Near Miss, and Unsafe	➤ Info will	IN
	Condition	be	PROGRESS
	Discussed that Adverse Events, Near Misses, and	available	ROURESS
	Unsafe Conditions will be reported at this forum.	at next	
	1	meeting	
	Intracycle Monitoring (ICM) Process/Plans of		
	Correction - related to JC Patient Safety		
	standards	➤ Info will	IN
	Items identified through the intracycle monitoring	be	PROGRESS
	process and other plans of corrections related to	available	
	Patient Safety will be reported in this forum as	at next	
	well as the Performance Improvement Committee	meeting	
	(PIC)		
	Proactive Risk Assessment		
	Joint Commission standard LD.03.09.01 EP7,	➤ Info will	
	which requires hospitals to select one high-risk	be	
	process and conduct a proactive risk assessment	available	IN
	at least every 18 months. The committee will	at next	PROGRESS
	assist in the selection of the high-risk process and	meeting	INOGRESS
	status updates will be provided during committee		
	meetings.		
	NY 4000 - 40 /TB 11-	➤ Info will	
	Notifications/Recalls Notifications and recalls that pertain to	be	IN
	equipment, supplies, medication, etc. will be	available	PROGRESS
	reported at this committee. POCs include	at next	PROGRESS
	Pharmacy, Biomed, and Supply.	meeting	
Leapfrog	The Leapfrog Hospital Safety uses national		
Hospital	performance measures from the Centers for		
Safety	Medicare & Medicaid Services (CMS), the		
Grade	Leapfrog Hospital Survey, the Agency for		
	Healthcare Research and Quality (AHRQ), the Centers for Disease Control and Prevention		
	(CDC), and the American Hospital Association's		
	Annual Survey and Health Information		
	Technology Supplement to assign grades to over		
	2,600 general acute-care hospitals across the		
	nation twice annually.		
	UMC received a grade of "D". There were three		
	areas out of the five National Quality Forum		
	(NQF) Safety Practice measures that were		
	identified as areas for improvement due to their		
	significantly low scores:		



Culture of Safety Leadership Structures &	,
Systems	

- Culture Measurement, Feedback, and Intervention
- Risks and Hazards

Initial recommendations include:

- UMC participation in nationally recognized culture of safety survey
- Re-establish the Performance Improvement Committee
- Hire/appoint a dedicated Patient Safety Officer/Manager
- Consider conducting customer service or professionalism training for staff
- Ensure communication from leadership reaches the frontline staff
- Restructure Environment of Care rounds to include a rotating schedule which a member from leadership

Next Meeting: Thursday, Dec 27th (1:00pm - 2:00pm)

2019 Hospital National Patient Safety Goals

The purpose of the National Patient Safety Goals is to improve patient safety. The goals focus on problems in health care safety and how to solve them.

Identify patients correctly

NPSG.01.01.01

Use at least two ways to identify patients. For example, use the patient's name and date of birth. This is done to make sure that each patient gets the correct medicine and treatment.

NPSG.01.03.01

Make sure that the correct patient gets the correct blood when they get a blood

transfusion.

Improve staff communication

NPSG.02.03.01

Get important test results to the right staff person on time.

Use medicines safely

NPSG.03.04.01

Before a procedure, label medicines that are not labeled. For example, medicines in syringes,

cups and basins. Do this in the area where medicines and supplies are set up.

NPSG.03.05.01

Take extra care with patients who take medicines to thin their blood.

NPSG.03.06.01

Record and pass along correct information about a patient's medicines. Find out what medicines the patient is taking. Compare those medicines to new medicines given to the patient. Make sure the patient knows which medicines to take when they are at home. Tell the patient it is important to bring their up-to-date list of medicines every time they visit a doctor.

Use alarms safely

NPSG.06.01.01

Make improvements to ensure that alarms on medical equipment are heard and responded to

on time.

Prevent infection

NPSG.07.01.01

Use the hand cleaning guidelines from the Centers for Disease Control and Prevention or the World Health Organization. Set goals for improving hand cleaning. Use the goals to improve

hand cleaning.

NPSG.07.03.01

Use proven guidelines to prevent infections that are difficult to treat.

NPSG.07.04.01

Use proven guidelines to prevent infection of the blood from central lines.

NPSG.07.05.01

Use proven guidelines to prevent infection after surgery.

NPSG.07.06.01

Use proven guidelines to prevent infections of the urinary tract that are caused by catheters.

Identify patient safety risks

NPSG.15.01.01

Find out which patients are most likely to try to commit suicide.

Prevent mistakes in surgery

UP.01.01.01

Make sure that the correct surgery is done on the correct patient and at the correct place

on the patient's body.

UP.01.02.01

Mark the correct place on the patient's body where the surgery is to be done.

UP.01.03.01

Pause before the surgery to make sure that a mistake is not being made.

The Joint Commission

Accreditation

Hospital

This is an easy-to-read document. It has been created for the public. The exact language of the goals can be found at www.jointcommission.org.

UMC Leapfrog Hospital Safety Grade Breakdown

Foreign Object Rebaland AF Embolism Fells and Treume CLABS CAUTI SSI: Codor MRSA MRSA MRSA MRSA MRSA MRSA MRSA MRSA										Foreign Oby Air Embolish Falls and Tr CLABSI	Foreign Obje Air Embolism Falls and Tr	Foreign Oby Air Emballan	Fareign Obj		T-CONT-R	H-COMB6:		H-COMP-2:									Computerize	Domain	Contract.
PSI 6: tetrogenit Presumofinorex flate PSI 11: Postoperative Respiratory Fallure Rate PSI 12: Perioperative PE/DVT Rate PSI 14: Postoperative PE/DVT Rate PSI 14: Postoperative Wound Dehtscence Rete	enki Prisumethorax Rate operative Respiratory Fallure Rate operative PEIDVT Rate	enkt Prieumothorax Rate operative Respiratory Failure Rate	enic Prieumethorax Rate		PSI 4: Desth Rate among Surgical Inpatients with Serious Tractable Conditions	SI 3: Pressure Ulcor Rate			Construction of the control of the c	The Aller Annual Comments		enm	I TOTAL CONTROL OF THE PARTY OF	ct Retained	HCCMP-8: Discharge Information	COMP-6; Communication about Medicines	HCOMPG: Staff Responsiveness	H-COMP-2: Doctor Communication	H-COMP-1: Nurse Communication	Sale Practice 19: Hand Hygiene	Safe Practice 8: Nursing Workforce	Safe Practice 4: Identification and Nitigation of Risks and Hazarda	Safe Practice 2: Culture Missaurement, Feedback & Intervention	Safe Practice 1: Leadership Structures and Systems	ICU Physician Staffing (IPS)	Rer Code Medication Administration (BCMA)	Computerized Physician Order Entry (CPOE)	Measure	
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H (2016 APA Annual Survey © 2016 Health Forum, LLC

III] The Manyland Health Services Cost Review Commission (HSCRC) Hospital Inputient Discharge Data set for Medicare Fee-for-Service patients was used to generate HAC and PSI rates for Manyland hospitale only.

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Safety Grade Hospital Comparison

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Leapfrog Hospital Safety Grades (2015 - 2018)

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Hospital	Fall 2018	Spring 2018	Fall 2017	Spring 2017	Fall 2016	Spring 2016	Fall 2015	Spring 2015
UMC	D	Not Scored	п	C	F	c	C	C
Howard	D	F	П	D	D	D	77	D
George Washington	C	C	D	c	D	Not Scored	c	O
MedStar Georgetown	C	C	C	50	C	o	ဂ	O
MedStar Washington	D	0	D	0	D	o	c	ဂ
Providence	D	F	D	D	D	п	D	П
MedStar Southern MD	D	D	D	Not Scored	Not Scored	Not Scored	Not Scored	Not Scored

MEETING SIGN-IN SHEET

Meeting

Facilitator:

Patient Safety Working Group

Name:

Jasmin Hammad

Meeting Date:

Mon, November 26, 2018

Place/Room:

Conference Rms 2 & 3

Signature Title Dept Prefix Name Cherrel Christin Manager, Diab. Ctr Missi Sylv AIN PLI Courdinator Guality Shirt the warren i warre Lestic Rodinary Placoordinator Refer Leyez Las Managa Cah



General Board Meeting

Date: February 1, 2019

Finance Committee Report

Wayne Turnage, Chair



Not For Profit Hospital Corporation United Medical Center

Board of Directors Meeting

Preliminary Financial Report Summary

For the month ending November 30, 2018



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- 1. Gap Measures
- 2. Financial Summary
- 3. Key Indicators with graphs
- Income Statement with Prior Year Numbers
- Income Statement with Forecast Variances
- 5. Balance Sheet
- 7. Cash Flow



Gap Measures Tracking

Not-For-Profit Hospital Corporation
FY 2019 Actual Gap Measures
As of November 2018

	\$659,290				Adjusted Net Income (Loss) from Operations:
	(15,203,288)				2018 Balance Brought Forward
11.1%	\$31,798,578	\$4,326,422		\$38,825,000	Total
0.0%	\$2,625,000	\$0	\$2,700,000	\$5,325,000	Organizational Staffing
0.0%	\$500,000	\$0		\$500,000	Length Of Stay Reduction
0.0%	\$2,000,000	\$0		\$2,000,000	Outside Agency Costs
0.0%	\$2,000,000	\$0		\$2,000,000	Overtime Costs
0.0%	\$1,500,000	\$0		\$1,500,000	Managed Care Contract
0.0%	\$1,000,000	\$0		\$1,000,000	SNF/Wound Care / Clinic (Expense Reduction)
0.0%	\$3,300,000	\$0		\$3,300,000	Supply Chain Management
0.0%	\$1,500,000	\$0		\$1,500,000	Psych Volume Growth
45.0%	\$4,124,151	\$3,375,849		\$7,500,000	GWUMFA Subsidy
13.2%	\$6,249,427	\$950,573		\$7,200,000	GWUMFA Professional Fees Collection
0.0%	\$1,000,000	\$0		\$1,000,000	C. Hospital Based Clinics Charges
0.0%	\$1,000,000	\$0		\$1,000,000	B. Charge Capturing (Infusion/Therapy)
0.0%	\$5,000,000	\$0		\$5,000,000	A. Documentation Enhancements/AR Review
		.			Revenue Cycle:
					Add: Initiatives to be Realized
	(\$15,936,000)				FY19 YTD Annualized Net Income (Loss) from Operations:
Completed/ Updated	Unrealized/ Unrecognized	Realized/ Recognized	Adjusted	Gap Measures Gain/(Loss)	
Percentage				Original	
				FY 2019	



Report Summary

Revenue

- 19% (\$2.4M) lower than budget for the month of November 14% (\$3.4M) year to date
- Contributing Factors:
- due to the following: Net Patient Revenue is 21% (\$2.0M) and 13% (\$2.3M) lower than budget and prior year for the month respectively
- lower activities Unrealized initiatives in the area of Psych volume growth, managed care contracting and revenue cycle due to
- OP surgeries are lower than budget and prior year for the month by 15% and 9% respectively.
- Radiology visits are lower than budget and prior year for the month by 6% and 11% respectively.
- ER visits are lower than budget and prior year for the month by 12% and 6% respectively.
- Clinics visits are lower than budget and prior year for the month by 24% and 8% respectively.

Expenses

- 7% (\$755K) higher than budget and higher than prior year activity by 14% (\$1.5M).
- Contributing Factors:
- as overtime continue to increase. It is also higher by 11% when compared to prior year. Even though Salaries and Wages are on target for current month, management and supervision salary as well
- * to a prior year reclassification of expense Contract Labor continues to increase and is above budget by 66% but below prior year by 23% primarily due
- Supplies are above budget by 16% but below prior year by 12%. Prior year decrease is due to lower activity compared to current year.
- * Purchased Services are above budget by 8% but below prior year by 10%. Prior year decrease due to conversion of outsourced services.
- Professional Fees are above budget and prior year by 17% and 236% respectively due to the full implementation of the GW MFA contract



Key Indicators

•	₹?	6.6% -13.3%	6.6%	-12.4%	-3.0%	Net Operating Income/Total Operating Revenue	Operating Margin % (Gain or Loss)
•	•	17	45	43	19	Total Cash /(Operating Expenses less Depreciation/Days)	Days Cash on hand
>	>	85.6%	92.0%	97.8%	94.0%	Total Cash Collected/ Net Revenue	Cash Collection as a % of Net Revenue
4	•	∞	4	9	6	DNFB AR/Revenue Days	Dishcarged Not Final Billed AR Collection Days
4	•	95	70	83	75	Net Patient Receivables/Average Daily Net Patient Revenues	Net Account Receivable (AR) Days
						NDICATORS:	PROFITABILITY & LIQUIDITY INDICATORS:
4	•	55.9%	53.0%	61.0%	56.0%	Total Salaries, Wages, and Benefits /Total Operating Expenses	Salaries/Wages and Benefits as a % of Total Expenses
>	>	1.40	1.2998	1.330	1.172	Total DRG Weights/Discharges	Case Mix Index
◄	4	842	848	862	883	Total Hours Paid/Total Hours YTD	PRODUCTIVITY & EFFICIENCY INDICATORS: Number of FTEs Total Hours Pa
•	∢	4,5/0	4,890	4,305	4,600	Actual Visits	Emergency Room Visits
·	5 1	165	192	193	192	Actual Surgeries	Inpatient/Outpatient Surgeries
•	₹?	420	437	450	476	Actual Admissions	Admissions (Consolidated)
							VOLUME INDICATORS:
Desired Trend	Actual Trend	MTD FY18	MTD Budget	MTD Actual	MTD Prior	Calculation	Key Performance Indicators
						Vear to Date 11/30/2018	Voor to Date



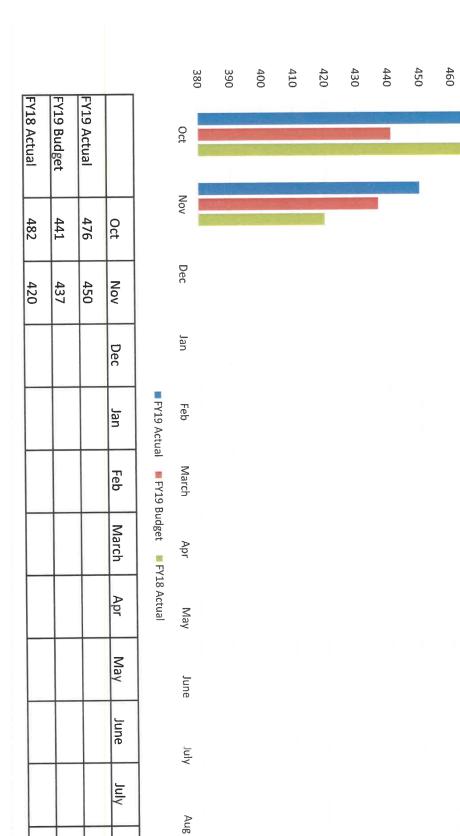
490

480

470



Total Admissions (Consolidated)



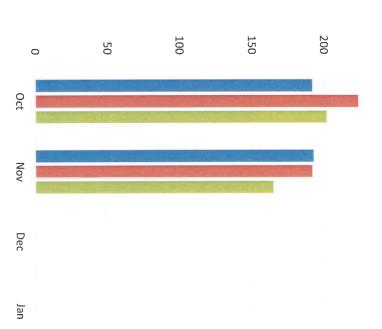
Aug

Sep



250





FY18 Actual	FY19 Budget	FY19 Actual	
202	224	192	Oct
165	192	193	Nov
			Dec
			Jan
			Feb
			March
			Apr
			May
			June
			July
			Aug
			Sep

■ FY19 Actual ■ FY19 Budget ■ FY18 Actual

Feb

March

Apr

May

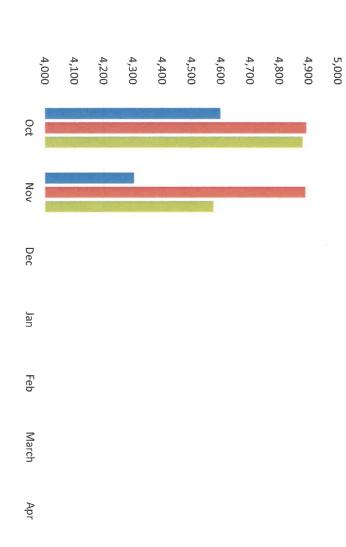
June

July

Aug



Total Emergency Room Visits



		Oct	Nov	Dec	Jan	Feb	March	Apr	May	June	July	Aug
t 4,894 4,881	FY19 Actual	4,600	4,305									
4,881	FY19 Budget	4,894	4,890									
	FY18 Actual	4,881	4,576									

■ FY19 Actual ■ FY19 Budget ■ FY18 Actual

May

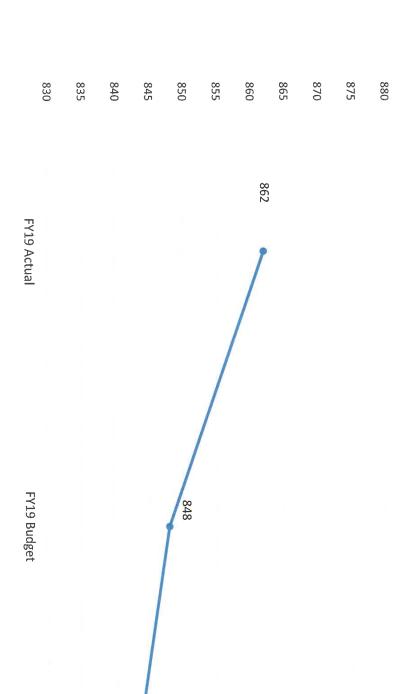
June

July

Aug



Number of FTEs



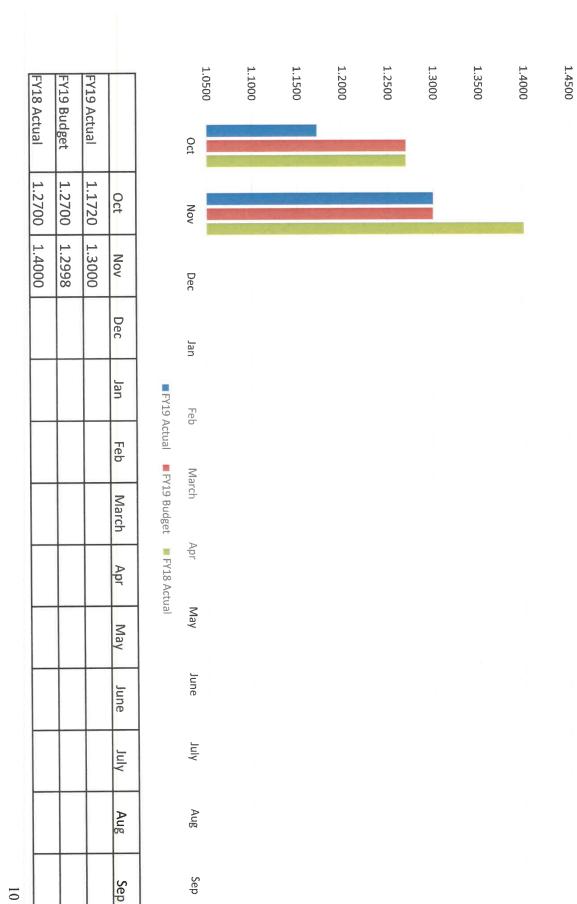
	_	-	
FY18 Actual	FY19 Budget	FY19 Actual	
836	843	883	Oct
842	848	862	Nov
			Dec
			Jan
			Feb
			March
			Apr
			May
			June
			July
			Aug
			Sep

FY18 Actual

842



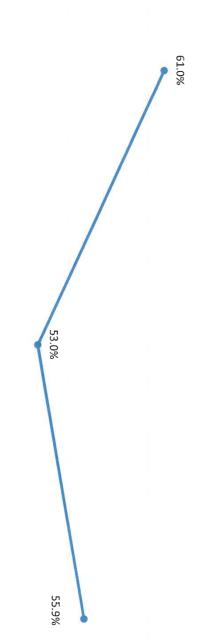
Case Mix Index





65.0%

Salaries/Wages & Benefits as a % of **Total Operating Expenses**



40.0%

45.0%

50.0%

55.0%

60.0%

35.0%

FY19 Actual

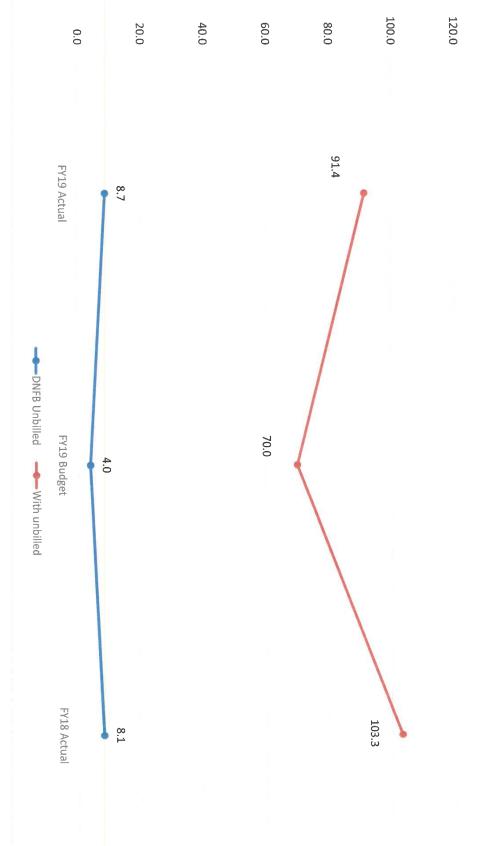
ctual

FY19 Budget

FY18 Actual



Days With Unbilled & Unbilled Net Accounts Receivable (AR) Days

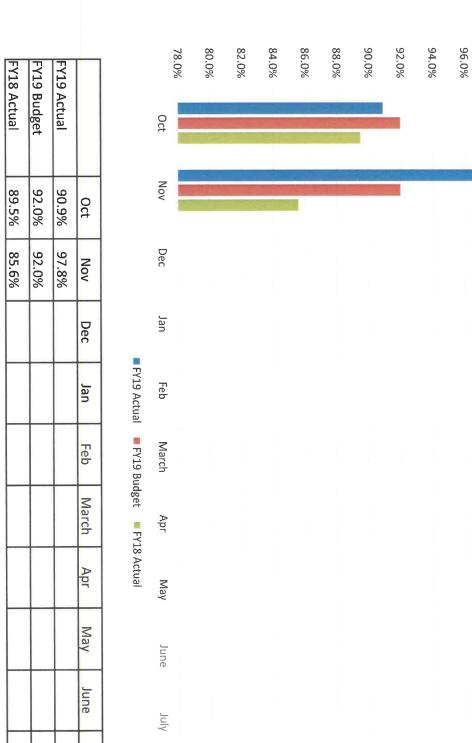




100.0%

98.0%

Cash Collection as a % of Net Revenues



Aug

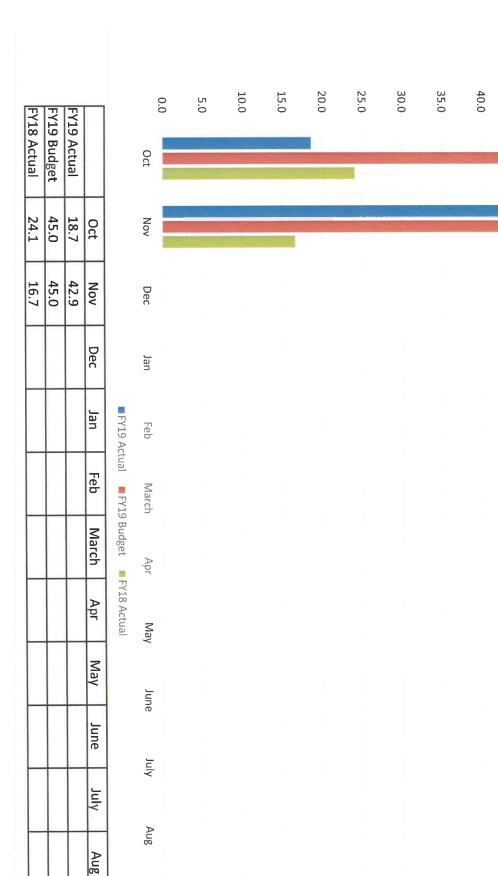
)	:	,	-	1	-		-			A	7
	OCT	NOV	Dec	Jan	rep	March	Apr	IVIDY	Julie	July	Aug	dac
Y19 Actual	90.9%	97.8%										
W10 Budget	02 00/	02 00/										
	20	21 22										
Y18 Actual	89.5%	85.6%										



50.0

45.0

Days Cash On Hand



Sep



Operating Margin % (Gain or Loss)



FY18 Actual -6.7% -13.3%	FY19 Budget -34.3% 6.6%	FY19 Actual -3.0% -12.4%	Oct Nov Dec Jan Feb March
			Apr May
			June
			July
			Aug
			Sep



Income Statement

FY19 Operating Period Ending November 30, 2018

8%	(191)	-262%	(4,296)	(2,465)	1,640	(2,656)	26%	(481)	-384%	(3,148)	(1,847)	820	(2,328)	Operating Gain/ (Loss)
14%	2,973	4%	908	21,013	23,078	23,986	14%	1,525	7%	755	10,769	11,539	12,294	Total Operating Expenses
49%	646	3%	66	1,308	1,888	1,954	44%	346	20%	191	789	944	1,135	Other
-12%	(405)	2%	66	3,437	2,966	3,032	-10%	(184)	8%	124	1,791	1,483	1,607	Purchased Services
7%	38	36%	163	581	456	619	-37%	(119)	-11%	(24)	323	228	204	Pharmaceuticals
1%	24	36%	520	1,958	1,462	1,982	-12%	(114)	16%	116	961	731	847	Supplies
175%	2,229	-7%	(248)	1,271	3,748	3,500	236%	1,535	17%	312	651	1,874	2,186	Professional Fees
-28%	(205)	63%	200	721	316	516	-23%	(78)	66%	104	340	158	262	Contract Labor
-13%	(362)	-10%	(252)	2,682	2,572	2,320	-21%	(325)	-7%	(91)	1,520	1,286	1,195	Employee Benefits
11%	1,008	4%	393	9,055	9,670	10,063	11%	464	0%	23	4,394	4,835	4,858	Salaries and Wages
				·										Expenses
15%	2,782	-14%	(3,388)	18,548	24,718	21,330	12%	1,044	-19%	(2,393)	8,922	12,359	9,966	Total Operating Revenue
269%	3,778	-14%	(836)	1,404	6,018	5,182	405%	2,124	-12%	(360)	525	3,009	2,649	Other Revenue
-20%	(73)	-46%	(255)	368	550	295	-24%	(52)	-39%	(106)	221	275	169	CNMC Revenue
-6%	(923)	-13%	(2,297)	16,776	18,150	15,853	-13%	(1,028)	-21%	(1,927)	8,176	9,075	7,148	Net Patient Service
														Revenues
0%	(6)	7%	146	2,132	1,980	2,126	-11%	(119)	-6%	(58)	1,051	990	932	Radiology Visits
-8%	(15)	-11%	(23)	197	205	182	-9%	(8)	-15%	(15)	94	101	86	OP Surgeries
29%	49	18%	33	170	186	219	51%	36	18%	16	71	91	107	IP Surgeries
-20%	(728)	-17%	(615)	3,685	3,572	2,957	-8%	(119)	-24%	(416)	1,461	1,758	1,342	Clinic Visits
-6%	(552)	-9%	(875)	9,457	9,780	8,905	-6%	(271)	-12%	(585)	4,576	4,890	4,305	Emergency Room Visits
-8%	(1,001)	-14%	(1,718)	11,985	12,702	10,984	-9%	(535)	-14%	(849)	5,826	6,140	5,291	Patient Days
3%	24	5%	44	902	882	926	7%	30	3%	13	420	437	450	Admission
														Statistics
rior	Actual/Prior	udget	Actual/Budget	Prior	Budget	Actual	/Prior	Actual/Prior	Budget	Actual/Budget	Prior	Budget	Actual	
- 25 - 45 - 45	ince	Variance		ie	2019 Year to Date	201		ince	Variance		nber	Month of November	Month	



November 2018 Income Statement with FY19 Approved Budget

\$ (39,495)	-261.95%	\$ (4,296)	\$ 1,640	(2,656)	ş	Operating Gain / (Loss)
Ι.		000	\$ 25,070	25,500	\ \	Total Operating Expense
¢ 154 579				F,007	>	Officer
11,327	3.50%	66	1 888	1 954		0+5
18,100	2.23%	66	2,966	3,032		Purchased Services
3,755	35.75%	163	456	619		Pharmaceuticals
12,045	35.57%	520	1,462	1,982		Supplies
22,490	-6.62%	(248)	3,748	3,500		Professional Fees
3,900	63.29%	200	316	516		Contract Labor
17,119	-9.80%	(252)	2,572	2,320		Employee Benefits
\$ 65,843	-	393	9,670	10,063	\$	Salaries & Wages
						OPERATING EXPENSE
\$ 115,084	-13.71%	\$ (3,388)	\$ 24,718	21,330	\$	Total Operating Revenue
		(836)	6,018	5,182		Other Revenue
3,298	-46.36%	(255)	550	295		CNMC Revenue
> 98,905		(2,297)	\$ 18,150	15,853	Ş	Net Patient Service Revenue
) 	.	OPERATING REVENUE
1,039	-11.22%	(23)	205	182		OP Surgeries
1,305	17.74%	33	186	219		IP Surgical Visits
18,400	-17.22%	(615)	3,572	2,957		Clinic Visits
58,729	-8.95%	(875)	9,780	8,905		Emergency Room Visits
73,749	-13.53%	(1,718)	12,702	10,984		Patient Days
5,295	4.99%	44	882	926		Admissions
						STATISTICS
BUDGET	%	VAR	BUDGET	ACTUAL	Α	
APPROVED	CE	BUDGET	YTD	YTD		
2019	YTD	ACTUAL/	NOV 2018	NOV 2018	NO	
ORIGINAL		YTD				
		NOV 18				



Balance Sheet

As of the month ending November 30, 2018

FOIS 10111 133013.	long- Torm Accets:	long. Torm Accote:	59,218 9,433	59,218 9,433	2,546 401 Pr 2,548 9,433	2,546 2,546 2,546 401 59,218 9,433	23,755 24,643 (888) 1,608 1,551 57 2,947 2,546 401 68,651 59,218 9,433	\$ 30,478 \$ 9,863 24,643 (888) 1,551 57 2,546 401 59,218 9,433	40,341 \$ 30,478 \$ 9,863 23,755 24,643 (888) 1,608 1,551 57 2,947 2,546 401 68,651 59,218 9,433
	Long- Term Assets:	Long- Term Assets:	Long- Term Assets:	Total current assets Long- Term Assets:	Prepaid and other assets Total current assets Long- Term Assets:	Inventories Prepaid and other assets Total current assets Long- Term Assets:	Net accounts receivable Inventories Prepaid and other assets Total current assets Long- Term Assets:	Cash and equivalents Net accounts receivable Inventories Prepaid and other assets Total current assets Long- Term Assets:	Current Assets: Cash and equivalents Net accounts receivable Inventories Prepaid and other assets Total current assets Long- Term Assets:
			V	 ₩	\shi	 	w	\w \w	\w\ \w
			54,515	54,515	1,940 54,515	1,520 1,940 54,515	22,907 1,520 1,940 54,515	28,148 22,907 1,520 1,940 54,515	28,148 22,907 1,520 1,940 54,515
			V	\s\	s	 ↔	 		⟨ √ √
			14, 136	14,136	1,007 14,136	1,007 14,136	848 88 1,007 14,136	12,193 848 88 1,007 14,136	12,193 848 88 1,007 14,136



Statement of Cash Flow As of the month ending November 30, 2018

19			
\$ 21,770	\$ 40,341	\$ 21,770 Cash and equivalents, end of period	\$ 40.341
(4,085) 25,855	12,193 28,148	(3,257) Net increase (decrease in cash and cash equivalents) 25,027 Cash and equivalents, beginning of period	9,863 30,478
(65)	(495)	(585) Net cash (used in) capital and related financing activities	(531)
(56)	(495)	(580) Change in capital assets	(531)
0	1		I
(9)	ı	Cash flows from capital and related financing activities: (5) Repayment of capital lease obligations	1
2,655	24,000	Net cash provided by noncapital financing activities	14,000
2,655	24,000	- Receipts (payments) from/(to) District of Columbia	14,000
)) i 1		Cash flows from noncapital financing activities: - Repayment of notes payable	1
1	1	Net cash provided by (used in) investing activities	1
	ı	- Receipts of interest	ı
		Purchases of investments	
		Cash flows from sales of investments	
(6,675)	(11,312)	(2,672) Net cash provided by (used in) operating activities	(3,606)
176	1,554	440 Other receipts and payments, net	1,595
(9,635)	(13,864)		(7,061)
(10,615)	(14,039)	(4.285)	(6.198)
\$ 12,654	\$ 15,037	Cash flows from operating activities:	
Prior real	Actual	Prior Year	Actual
) - Date	Year - to - Date	November	Month of N
housands	Dollars in Thousands		



Not For Profit Hospital Corporation United Medical Center

Board of Directors Meeting

Preliminary Financial Report Summary

For the month ending December 31, 2018



Table of Contents

- l. Gap Measures / Work Plan
- 2. Financial Summary
- Way Indicators with graph
- 3. Key Indicators with graphs
- Income Statement with Forecast Variances

4. Income Statement with Prior Year Numbers

- Balance Sheet
- 7. Cash Flow



Gap Measures Tracking

Not-For-Profit Hospital Corporation FY 2019 Actual Gap Measures As of December 2018 DRAFT

FY19 YTD Annualized Net Income (Loss) from Operations:					
	Gain/(Loss)	Measures	Original Gap	FY 2019	
	Adjusted	Original			
	Adjusted	Recognized/	Realized/		
(\$10,496,000)	Unrecognized	Unrealized/ (Realized/Adj			
	usted)	(Realized/Adj	Updated	Completed/	Percentage

of Initiatives	Net income (Loss) from Operations \$6,47;	\$38,825,000 \$32,025,000 \$6,848,212	Organizational Staffing \$5,325,000 \$3,625,000 \$329,959 \$3,295		Outside Agency Costs (See Organizational Staffing) \$2,000,000 \$0 \$0	\$2,000,000 \$0	Managed Care Contract \$1,500,000 \$0 \$0	SNF/Wound Care / Clinic (Expense Reduction) \$1,000,000 \$1,000,000 \$0 \$1,000		Psych Volume Growth \$1,500,000 \$1,500,000 \$414,011 \$1,08:	GWUNIFA Subsidy \$7,500,000 \$7,500,000 \$3,375,849 \$4,124	GWUMFA Professional Fees Collection \$7,200,000 \$7,200,000 \$1,636,564 \$5,563	\$1,000,000 \$1,000,000 \$255,804	\$1,000,000 \$1,000,000 \$192,025	A. Documentation Enhancements/AR Review \$5,000,000 \$5,000,000 \$644,000 \$4,350	Revenue Cycle:	Add: Initiatives to be Realized	Adjusted Total (18,699)	1	FY19 YTD Annualized Net Income (Loss) from Operations: (\$10.49)
		,848,212	329,959	\$0	\$0	\$0	\$0	\$0	\$0	\$414,011	,375,849	,636,564	\$255,804	\$192,025	644,000					
10,000, 000 \$16,477,500	\$6,477,500	\$25,176,788	\$3,295,041	\$0	\$0	\$2,000,000	\$0	\$1,000,000	\$2,200,000	\$1,085,989	\$4,124,151	\$5,563,436	\$744,196	\$807,975	\$4,356,000			(18,699,288)	(8,203,288)	(\$10,496,000)
		21.4%	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	27.6%	45.0%	22.7%	25.6%	19.2%	12.9%					

United Medical Center

Work Plan to Realize Initiatives

Accounts Receivable & Collections Improvement 1. Opportunities in new billing and collection process for Clinics and Professional fees including collaboration with all hospital departments to reduce Discharge Not Final Billed (DNFB) \$600K 2. Aggressively appeal and overturn denials that will yield additional \$1M opportunity by collaborating with Case Management resource Denial Management to reduce clinical denials and optimize cash collections 3. Adjudication of all accounts receivable below 150 days on a timely manner 4. Increase collection due to projected increase of activities \$1.7M (.05%) and working with all revenue generating departments to accomplish a 95% clean claim rate	Initiative	Action Owner	Impact
 Opportunities in new billing and collection process for Clinics and Professional fees including collaboration with all hospital departments to reduce Discharge Not Final Billed (DNFB) \$600K Aggressively appeal and overturn denials that will yield additional \$1M opportunity by collaborating with Case Management resource Denial Management to reduce clinical denials and optimize cash collections Adjudication of all accounts receivable below 150 days on a timely manner Increase collection due to projected increase of activities \$1.7M (.05%) and working with all revenue generating departments to accomplish a 95% clean claim rate 		CFO	\$ 3,000,000
	 Opportunities in new billing and collection process for Clinics and Professional fees including collaboration with all hospital departments to reduce Discharge Not Final Billed (DNFB) \$600K Aggressively appeal and overturn denials that will yield additional \$1M opportunity by collaborating with Case Management resource Denial Management to reduce clinical denials and optimize cash collections Adjudication of all accounts receivable below 150 days on a timely manner Increase collection due to projected increase of activities \$1.7M (.05%) and working with all revenue generating departments to accomplish a 95% clean claim rate 		

<u> </u>	
70% of	
inpatient	
t records	
<u>×</u>	
be	
reviewed for Medica	
for	
Medicare	

Clinical Documentation Improvement

- 2. 25% of inpatient records will be reviewed for DC Medicaid
- 3. Physician response will remain 95- 100% for Clinical Documentation queries
- 4. Accomplish rate of 40% of queries reviewed for Medicare and Medicaid
- 5. 30% Major Complication or Comorbidity (MCC) impact change for 2019
- 6. 40% increase in Complications and Comorbidities (CC) capture
- 7. 30% increase in severity in Medicaid cases
- 8. Consistently maintain 10% change in principal diagnosis as result of query
- 9. Consistently maintain 10% change in present of admission (POA) as result of query
- 10. Move case mix index dial 0.2

Initiative	
Action Owner	
Impact	

Charge Captu	
e & Revenue Leal	
cage Mitigation	
CFO	
\$	
2,000,000	

- 1. Maintain Clinic technical and ED IV Hydration billing initiatives \$1.6M
- 2. Re-engineer the charge capturing process enterprise wide to meet industry standard and mitigate loss of revenue \$400K

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- Completion and implementation of SNF audit \$350K
- Review all open cost reporting years for Medicare bad debt and Disproportionate Share (DSH) opportunities \$150K

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- 1. Conducted Span of Control to review staffing across all departments
- . Completed analysis of all vacancies
- 3. Reviewed all highly compensated employees and administrative positions
- 4. Defined and conducted first phase of RIF
- 5. Met with all departments to identify additional efficiencies and consolidation of duties
- 6. Reviewed all vacancies and discussed expected vacancies by department with department leaders
- 7. Identified FTE list for second phase of RIF
- 8. Reviewed FTE list with OCFO
- 9. Complete second phase of RIF
- 10. Union affected employees scheduled for March 1 pending 30 day notification
- 11. Calculated final severance amounts for applicable individuals
- 12. Calculated final vacation payouts for applicable individuals
- 13. Freeze all open non-essential positions and vacancies

Overtime	Initiative
COO/CEO	Action Owner
\$ 2,000,000	Impact

- 1. Mandatory meeting with all department leaders for ongoing staffing model analysis
- 2. Ensure custom Kronos report to measure OT by department is available to all department leaders for daily management
- 3. Conduct daily review of timekeeping at manager level
- 4. Establish centralized timekeeping team
- 5. Implement leader weekly sign off all time
- . Evaluate exempt/non exempt status of all supervisory positions
- 7. Mandate manager approvals for all disputed time discrepancies
- 8. Set up alerts to be reported to management for employees approaching overtime
- C-level admin to review regular schedules to ensure over time is not built in
- 10. Validate clock assignments of all employees
- 11. Determine disciplinary actions and process to combat violations
- 12. Conduct weekly overtime meetings with administration

Outside Agency Costs	COO/CEO	See Organizational Staffing
 Monitor agency spend report by department 		
Justify/eliminate necessary hospital agency positions		
3. Convert agency employees to FTEs where appropriate		

4. Hire and onboard interested candidates to reduce agency spend for essential functions

Psych Volume Growth	
CMO/CEO	
\$	
1,500,000	

- 1. Continue meeting weekly with UMC ER staff and Mindoula Health intake staff to improve throughput from ER to BHU for admitted patients
- Work with vendor to improve the flow of BHU patients from neighboring emergency rooms to UMC (currently 95% of our volume comes from the UMC ER)
- 3. Improve provider availability and eliminate gaps

	Initiative
CMO/	2.
CMO/CEO	ion Owner

- 1. Reduced UMC Employed Physician Costs
- Analyzed overall clinic processes and efficiency
- 3. Informed low productivity PCP of the need to eliminate their positions
- 4. Reduced UMC Contracted Physician Costs
- Analyzed the grant funding for the Care Center and confirm that the funding for the medical director position has ended in 2018
- 6. Informed the Care Center Director that her position has been eliminated
- Reorganized Infectious Disease Clinics
- 8. Correlated the FTE's with remaining funding
- Negotiated the FTE's to remain with medical director
- 10. Eliminated unfunded positions and assure smooth transition of remaining functions
- 11. Negotiated reduced clinic days and reduced compensation for ID physician
- 12. Reduced UMC Hospital Based Service Costs (Imaging and Anesthesia services)
- 13. Presented proposed new compensation to Imaging Director
- 14. Analyzed current anesthesia contract and send reduce cost proposal to current contractor
- 15. Renegotiated following contracts: Dr. S. Chohan; Dr. A.Woldeabezgi; Dr. Tu; Healogics; Axis

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- 1. Increase the efficiency of the transfer process to District of Columbia SNFs
- New Case Management Director reaches out to various SNF's and DC Medicaid
- 3. Conducted staff flexing plan feasibility analysis
- 4. CNO created a float pool for the inpatient unit to allow greater availability in staffing
- 5. Work with local LTAC to help expedite transfer to LTAC when appropriate
- 6. New Case Management Director engages Bridgepoint Leadership
- 7. Nursing leadership to develop and institute a plan for flexing staffing for decreased census
- 8. Unit managers hired for each floor to improve on site leadership and flexibility
- 9. Implement system of daily rounding between case managers and physicians to address barriers to
- 10. Case Management Director presenting daily summary to barriers to discharge at safety huddle
- 11. Use daily dashboard report as the template for following monthly and longer term trends in LOS

Initiative	Action Owner	Impact

- Decrease Med Surg Spend by 12%
 Decrease Linen Spend by 50% no longer purchase uniforms for employees hired after December
- 3. Obtain pound per patient report from vendor
- 4. Implement monthly inventory counts and make monthly adjustments as needed
- 5. Reduce overstocking of excess inventory on each floor to align with patient volume
- 6. Standardize physician preferences
- 7. Decrease pharmacy drug spend by 10%
- 8. Ongoing formulary update; increase number of inventory turns
- 9. Eliminate off contract pharmaceutical spend

TOTAL \$ 17,325,000



Report Summary

- 14% (\$1.7M) lower than budget and 36% (\$2.8M) higher than prior year due to District subsidy
- **Contributing Factors:**
- Net Patient Revenue is 11% (\$1.0M) lower than budget and 13% higher than prior year by \$913k due to better collections from last year. The lower than budget is due to the following:
- Unrealized initiatives in the area of Psych volume growth, managed care contracting and revenue cycle due lower activities.
- OP surgeries are lower than budget and higher than prior year for the month by 26% and 22% respectively due increase in activity from physicians.
- * Radiology visits are lower than budget and prior year for the month by 18% and 1% respectively.

ER visits are lower than budget and prior year for the month by 7% and 1% respectively.

- Clinics visits are lower than budget and prior year for the month 33% and 17% respectively.

- 8% (\$925k) lower than budget but 4% higher than prior year by \$399k.
- Contributing Factors:
- respectively due to continued use of overtime and increase in management and supervision positions Salaries and Wages are above budget and prior year for the month by 4% (\$173K) and 3% (\$167K)
- * Contract Labor is above budget and prior year for the month by 59% (\$93K) and 21% (\$43K) respectively, despite increase in salaries
- * lower activity compared to current year. Supplies are above budget by 19% (\$139K) but below prior year by 18% (\$196K). Prior year decrease is due to
- Purchased Services are above budget and prior year for the month by 3% (\$45K) and 12% (\$168K)
- month due to timing of physician contracts and implementation of the GW MFA contract. Professional Fees are below budget by 30% (\$562K) but above prior year by 117% (\$708K) for the current



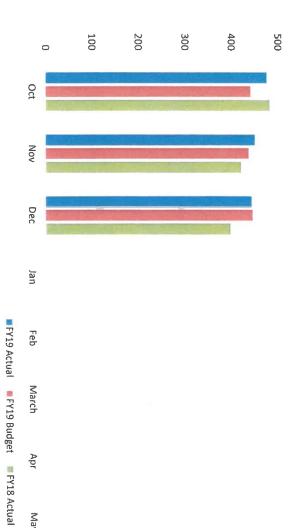
Key Indicators

MEDICA	S
T CEN	H
TER	O

•	▶	-18.3%	6.6%	-8.2%	-12.4%	Net Operating Income/Total Operating Revenue	Operating Margin % (Gain or Loss)
>	₹?	5	45	36	43	Total Cash /(Operating Expenses less Depreciation/Days)	Days Cash on hand
>	₹?	85.3%	92.0%	97.0%	97.8%	Total Cash Collected/ Net Revenue	Cash Collection as a % of Net Revenue
4	4	ω	4	7	9	DNFB AR/Revenue Days	Dishcarged Not Final Billed AR Collection Days
4	>	100	70	88	83	Net Patient Receivables/Average Daily Net Patient Revenues	Net Account Receivable (AR) Days
						NDICATORS:	PROFITABILITY & LIQUIDITY INDICATORS:
4	>	56.1%	53.0%	64.0%	61.0%	Total Salaries, Wages, and Benefits /Total Operating Expenses	Salaries/Wages and Benefits as a % of Total Expenses
>	4	1.2998	1.2998	1.254	1.330	Total DRG Weights/Discharges	Case Mix Index
4	4	852	855	860	862	Total Hours Paid/Total Hours YTD	Number of FTEs
						INDICATORS:	PRODUCTIVITY & EFFICIENCY INDICATORS:
>	≥3	4,624	4,890	4,568	4,305	Actual Visits	Emergency Room Visits
>	1	154	199	191	193	Actual Surgeries	Inpatient/Outpatient Surgeries
•	₹?	397	445	443	450	Actual Admissions	Admissions (Consolidated)
							VOLUME INDICATORS:
Desired Trend	Actual Trend	MTD FY18	MTD Budget	MTD Actual	MTD Prior	Calculation	Key Performance Indicators
						Year to Date 12/31/2018	Year to Dat



Total Admissions (Consolidated)



	0ct	Nov	Dec	Jan	Feb	March	Apr	May	June	July	Aug	Sep
FY19 Actual	476	450	443									
FY19 Budget	441	437	445									
FY18 Actual	482	420	397									

March

Apr

May

June

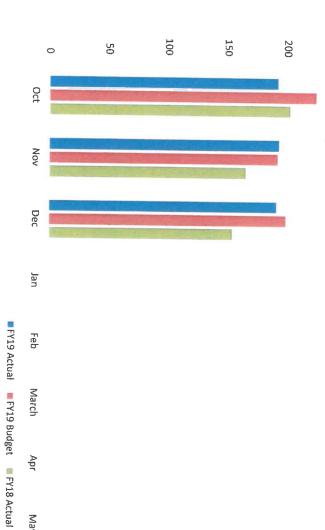
Julγ

Aug



250

Inpatient/Outpatient Surgeries



FY18 Actual	FY19 Budget	FY19 Actual	
202	224	192	Oct
165	192	193	Nov
154	199	191	Dec
			Jan
			Feb
			March
			Apr
			May
			June
			July
			Aug
			Sep

March

Apr

May

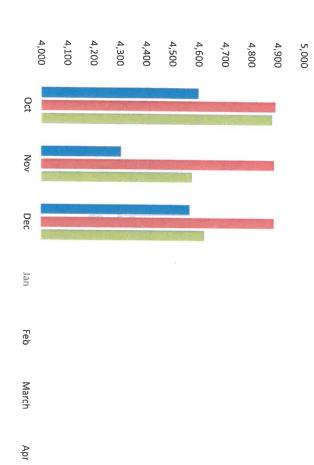
June

July

Aug



Total Emergency Room Visits



	Oct	Nov	Dec	Jan	Feb	March	Apr	May	June	July	Aug	Sep
FY19 Actual	4,600	4,305	4,568									
FY19 Budget	4,894	4,890	4,890									
FY18 Actual	4,881	4,576	4,624									

■ FY19 Actual ■ FY19 Budget ■ FY18 Actual

May

June

July

Aug



Number of FTEs

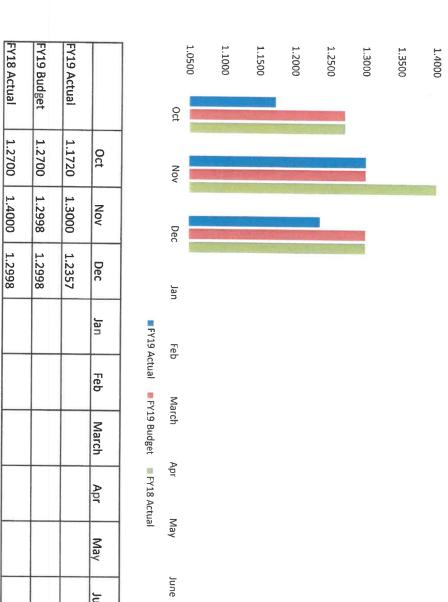
FY19 Actual FY19 Budget FY18 Actual

									852	842	836	FY18 Actual
									855	848	843	FY19 Budget
									860	862	883	FY19 Actual
200	0			1								
Sen	Aug	<u> </u>	June	Mav	Apr	March	Feb	Jan	Dec	Nov	Oct	



1.4500

Case Mix Index



July

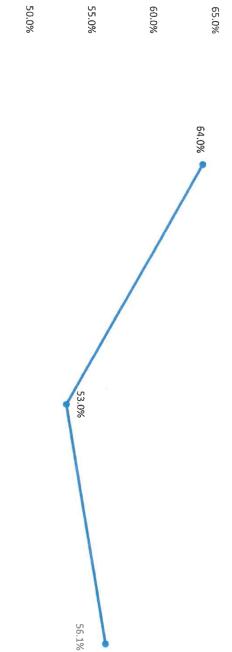
Aug

Actual	Budget	Actual	
1.2700	1.2700	1.1720	Oct
1.2700 1.4000 1.2998	1.2700 1.2998	1.1720 1.3000	Nov
1.2998	1.2998	1.2357	Dec
			Jan
			Feb
			March
			Apr
			May
			June
			July
			Aug
			Sep



70.0%

Salaries/Wages & Benefits as a % of **Total Operating Expenses**

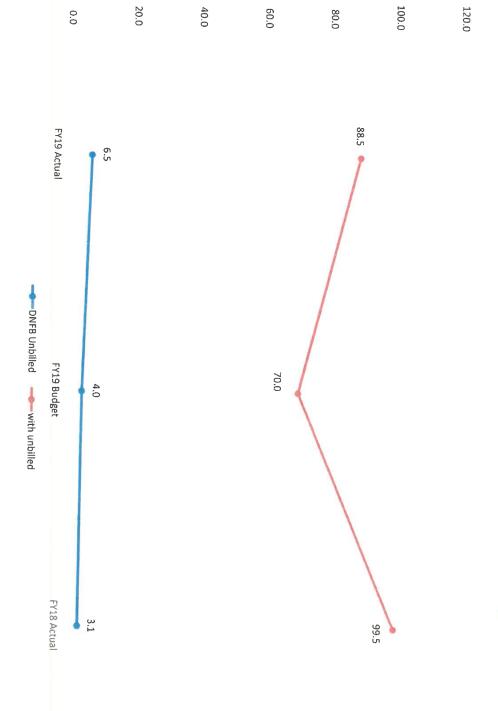


40.0%

45.0%

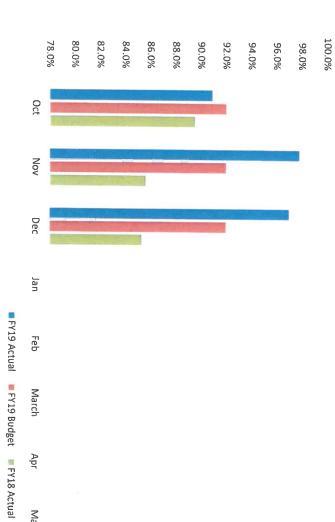


Net Accounts Receivable (AR) Days With Unbilled & Unbilled Days





Cash Collection as a % of Net Revenues



FY18 Actual	FY19 Budget	FY19 Actual	
89.5%	92.0%	90.9%	Oct
85.6%	92.0%	97.8%	Nov
85.3%	92.0%	97.0%	Dec
			Jan
			Feb
			March
			Apr
			May
			June
			July
			Aug
			Sep

Apr

May

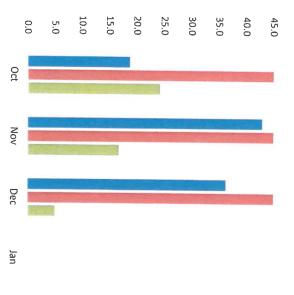
June

July

Aug



Days Cash On Hand



77	_	1
FY19 Actual		
18.7	Oct	
42.9	Nov	
26.2 26.2	Dec	
	Jan	■ FY19 Ac
	Feb	tual F
	March	■FY19 Actual ■ FY19 Budget ■ FY18 Actual
	Apr	FY18 Actual
	May	
	June	
	July	
	Aug	
	Sep	

Feb

March

Apr

Мау

June

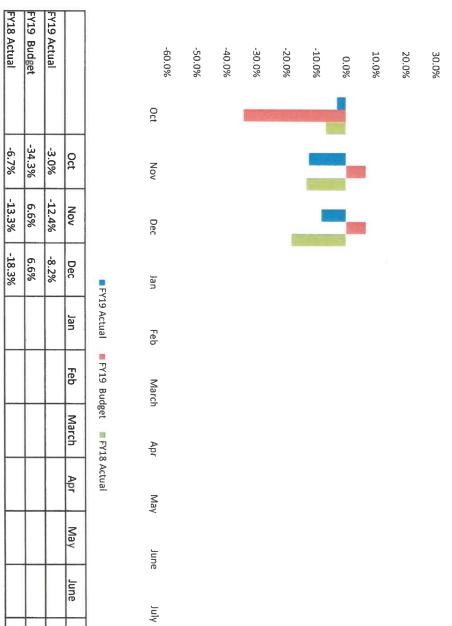
July

Aug

FY18 Actual	FY19 Budget	FY19 Actual	
24.1	45.0	18.7	Oct
16.7	45.0	42.9	Nov
4.98	45.0	36.3	Dec
			Jan
			Feb
			March
			Apr
			May
			June
			July
			Aug
			Sep



Operating Margin % (Gain or Loss)



Aug

	Oct	Nov	Dec	Jan	Feb	March	Apr	May	June	July	Aug	Sep
FY19 Actual	-3.0%	-12.4%	-8.2%									
FY19 Budget	-34.3%	6.6%	6.6%									
FY18 Actual	-6.7%	-13.3%	-18.3%									



Income Statement

FY19 Operating Period Ending December 31, 2018



December 2018 Income Statement with FY19 Approved Budget

\$ (39,495)	-206.66%	\$ (5,084)	2,460	(2,624) \$	Gain / (Loss)	Operating Gain / (Loss)
\$ 154,579	-0.05%	\$ (18)	\$ 34,617	34,599	Total Operating Expense \$	Total Opera
11,327	-23.64%	(670)	2,832	2,162		Other
18,100	2.48%	110	4,449	4,559	ices	Purchased Services
3,755	11.26%	77	684	761	S	Pharmaceuticals
12,045	34.06%	747	2,193	2,940		Supplies
22,490	-14.41%	(810)	5,622	4,812	es	Professional Fees
3,900	61.81%	293	474	767		Contract Labor
17,119	-8.58%	(331)	3,858	3,527	fits	Employee Benefits
\$ 65,843	3.90%	565	14,505	15,070	\$	Salaries & Wages
					PENSE	OPERATING EXPENSE
\$ 115,084	-13.76% \$	\$ (5,102)	\$ 37,077	31,975	ing Revenue \$	Total Operating Revenue
12,881	-16.92%	(1,527)	9,027	7,500	1	Other Revenue
3,298	-29.58%	(244)	825	581		CNMC Revenue
\$ 98,905	-12.24%	(3,331)	27,225	23,894	vice Revenue \$	Net Patient Service Revenue
						OPERATING REVENUE
1,039	-16.18%	(50)	309	259		OP Surgeries
1,305	18.51%	52	281	333	S	IP Surgical Visits
18,400	-22.63%	(1,219)	5,386	4,167		Clinic Visits
58,729	-8.16%	(1,197)	14,670	13,473	m Visits	Emergency Room Visits
73,749	-16.25%	(3,182)	19,583	16,401		Patient Days
5,295	3.17%	42	1,327	1,369		Admissions
						STATISTICS
BUDGET	%	VAR	BUDGET	ACTUAL		
APPROVED	VARIANCE .	BUDGET	YTD	YTD		
2019	YTD	ACTUAL/	DEC 2018	DEC 2018		
ORIGINAL		DEC 18 YTD				



Balance Sheet

As of the month ending December 31, 2018

\$ 12,230	\$ 126,338	\$ (1,650) Total liabilities and net position	\$ 140,217	\$ 138,568
		(951) Total net position	90,082	89,131
(5,382)	94,513	(951) Unrestricted	90,082	89,131
ALL PROPERTY OF THE PARTY OF TH		Net Position:		
21,310	6,987	362 Total long term liabilities	27,935	28,297
(24)	2,416	- Contingent & other liabilities	2,392	2,392
21	2,816	(11) Estimated third-party payor settlements	2,848	2,837
21,313	1,755	373 Unearned grant revenue	22,695	23,068
		Long-Term Liabilities:		
(3,699)	24,838	(1,061) Total current liabilities	22,200	21,139
(1,420)	1,887	(9) Other liabilities	476	467
(1,993)	8,313	(512) Accrued salaries and benefits	6,832	6,320
(287)	14,638	(541) Trade payables	14,892	14,351
		Current Liabilities:		
			A 1. 10, 11.	100,000
\$ 12,230	\$ 126.338	'	\$ 140 217	ا ـ
(959)	71,823		71,566	70,864
(959)	71,823	(702) Capital Assets	71.566	70.864
		Long- Term Assets:		
13,188	54,515	(948) Total current assets	68,651	67,703
2,381	1,940	1,374 Prepaid and other assets	2,947	4,321
97	1,520	9 Inventories	1,608	1,617
1,745	22,907	897 Net accounts receivable	23,755	24,652
\$ 8,965	\$ 28,148	\$ (3,228) Cash and equivalents	\$ 40,341	\$ 37,113
		Current Assets:		
YTD Change	Sep-18	MTD Change	Nov-18	Dec-18



Statement of Cash Flow As of the month ending December 31, 2018

19			
\$ 17,719	\$ 37,113	\$ 17,719 Cash and equivalents, end of period	\$ 37,113
(8,136) 25,855	8,965 28,148	(4,051) Net increase (decrease in cash and cash equivalents) 21,770 Cash and equivalents, beginning of period	(3,228) 40,341
(399)	(777)	(334) Net cash (used in) capital and related financing activities	(282)
(390)	(777)	(334) Change in capital assets	(282)
ı	•	 Receipts (payments) from/(to) District of Columbia 	ı
(9)	1	 Cash flows from capital and related financing activities: Repayment of capital lease obligations 	ı
2,655	24,000	Net cash provided by noncapital financing activities	
2,655	24,000	Receipts (payments) from/(to) District of Columbia	t
1	1	Cash flows from noncapital financing activities: Repayment of notes payable	1
ı	ı	Net cash provided by (used in) investing activities	1
	1	- Receipts of interest	
		Proceeds from sales of investments Purchases of investments	
		Cash flows from investing activities:	
(10,392)	(14,258)	(3,717) Net cash provided by (used in) operating activities	(2,946)
1,673	4,844	752 Other receipts and payments, net	2,980
(17, 198)	(20,590)	(7,563) Payments to employees and fringe benefits	(6,726)
(15,514)	(20,682)	(4,899) Payments to suppliers and contractors	(6,333)
\$ 20,647	\$ 22,170	\$ 7,993 Receipts from and on behalf of patients	\$ 7,133
		ı	Actual
Prior Year	Actual	Prior Year	Actual Prior Va
Thousands	Dollars in Thousands		NAOS+b of